

Housing Committee Quarter 4 2021/22 Performance Report

Housing Committee Tuesday, 21 June 2022

Report of: Executive Head of Communities

Purpose: For decision

Publication status: Open

Wards affected: All

Executive summary:

- The appendices to this report contain data on the Committee's key performance indicators and risks for Quarter 4 2021-2022, to enable the Committee to monitor how the Council is delivering the services for which it is responsible.
- Appendix C provides members with the Quarter 4 position in relation to the Council's House Building programme and affordable housing development by housing associations.
- Performance and risk headlines are included in Section 3.

This report supports the Council's priority of: Building a better Council

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Recommendation to Committee:

That the Quarter 4 2021-2022 performance and risks for the Housing Committee be noted.

Reason for recommendation:

To support the Committee to monitor and manage its performance and risks.

Introduction and background

1 Performance and Risk

1.1 Performance and risk reports are presented to each policy committee at the end of each quarter. The reports include a covering report and an appendix with individual performance charts and commentary for each performance indicator, and the committee's risk register.

2. Notes on performance and risk data

2.1 See Appendix A and Appendix B for the Housing performance data and risk register respectively.

2.2 Wherever possible the most recent data has previously been included in the appendices, regardless of whether it technically falls into the reported quarter. However, due to the committee report timelines, there may be occasions where data is not available in time for the committee report. In these cases, the data will be provided in the next scheduled report.

2.3 The Council uses the following risk management scoring matrix:

Likelihood	Very Likely	4	4	8	12	16
	Likely	3	3	6	9	12
	Possible	2	2	4	6	8
	Unlikely	1	1	2	3	4
			1	2	3	4
			Low	Medium	High	Very High
			Impact			

3 Performance

3.1 The following KPI's have not met target as detailed in Appendix A:

- HO2a - Average time taken to re-let local authority housing (days)
- HO2b - Average time taken to re-let local authority sheltered housing (days)
- HO5 – Number of people in 'urgent need' (bands A&B) on the Housing Register
- HO10a - Percentage of emergency responsive repairs completed within the timescales set for the contractor
- HO10b - Percentage of non-emergency responsive repairs completed within the timescales set for the contractor

3.1.1 Narratives have been provided in Appendix A outlining reasons for the these KPI's not meeting target.

3.2 Risk

3.2.1. The risk register has been reviewed and the risks that are more operational in nature have been removed and will be monitored by Officers internally. However, this does not preclude these risks from being escalated back to the committee register in the future, or new risks being added.

3.2.2. See Appendix B for details.

Key implications

Comments of the Chief Finance Officer

There are no direct finance implications arising from this report. However, the risks identified in the Corporate and Committee risk registers and there mitigating actions may lead to significant additional resources and cost implications for the Council if they come to pass.

Comments of the Head of Legal Services

As this report is for noting, there are no direct legal implications arising from this report, but the report does provide Members with an overview of the achievement of targets in the past quarter and highlights risk management considerations where appropriate. These risks align with the Corporate Risk Register. The periodic review of these documents should ensure that they remain aligned.

Any other corporate implications

There are no other corporate implications.

Equality

This report contains no proposals that would disadvantage any

particular minority groups.

Climate change

There are no significant environmental / sustainability implications associated with this report.

Appendices

Appendix 'A' – Performance Charts

Appendix 'B' – Risk Register

Appendix 'C' – Update on the Council Housing Building Programme

Background papers

None

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